



004-04172020

For Immediate Release:

Media Contact: Chivonne Thomas, Esq.

Office: 340-778-6311

**JFL Thanks Community for Donations and Support  
and Restricts Visitation**

To support JFL's COVID-19 response, the Governor Juan F. Luis Hospital and Medical Center ("JFL") team has been working around the clock to ensure a higher level of care to all patients requiring treatment.

**Thank You for Your Donations and Support**

JFL thanks the community for supporting the JFL team with donations, encouragement and cooperation with the recent policy changes. According to Acting Chief Executive Officer Dyma Williams, "JFL remains committed to raising the bar in meeting healthcare needs of the St. Croix community. We thank the community for the unexpected outpouring of love, support, and donations of masks, food, cupcakes and supplies during this pandemic. Please know that every donation is appreciated and we are ensuring the appropriate logging, tracking and use of these donations."

Anyone who wants to contribute to JFL's efforts during the COVID-19 pandemic to support patients and frontline healthcare workers may contact [rlewis@jflusvi.org](mailto:rlewis@jflusvi.org) using the subject line DONATION. JFL is asking our community to donate much-needed personal protective equipment (PPE) items and supplies, including N-95 masks, cloth masks, Procedure/surgical masks, Procedure masks with visors, Hand sanitizer (70% alcohol sanitizer), and Full face shields with foam.

**Visitation Restricted**

As the COVID-19 environment continues to evolve, JFL continues to take proactive measures to ensure the safety of all patients, staff and the community. Effective April 19, 2020, patient visitors will no longer be permitted until further notice.



Gov.  
**JUAN F. LUIS HOSPITAL  
& MEDICAL CENTER**

There are exceptions made for birthing mothers, NICU patients and parents of pediatric patients.

**Assistance by Phone for Billing and Cashier's Office**

For the safety of the community and JFL staff, clients who have billing concerns may call 340-778-6311 and ask for billing; for those clients who are requesting Medical Records please ask for extension 2883 or e-mail [eherbert@jflusvi.org](mailto:eherbert@jflusvi.org). We are asking for clients to call or e-mail prior to coming in to JFL because your request may be handled over the phone or by e-mail. If your concern cannot be handled over the phone or e-mail, with pre-notification, we will be able to ensure that your in-person visit is efficient.

**Join the JFL Team**

JFL is hiring qualified healthcare professionals to supplement the capacity of the Governor Juan F. Luis Hospital & Medical Center, on a temporary or permanent basis. Hazardous pay incentives are available for persons providing direct patient care to persons providing direct patient care to potential COVID-19 patients. If you are interested in joining our team, please visit the hospital job announcement page at [www.jflusvi.org](http://www.jflusvi.org) or contact the JFL Human Resources at (340)778-6311, ext. 2818.

For more information on COVID-19, please visit the V.I. Department of Health's website, [doh.vi.gov](http://doh.vi.gov) or text COVID19USVI to 888777.

###